Challenges of self-hosting services

Tomas Hlavacek, CSNOG 2024

Is Cloud Exit a trend?



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Cloud IT Management

Is Cloud Computing Worth the Cost?

If daunting cloud costs make you consider simply using your data center, realize that the cloud isn't just about cost By David Linthicum - April 13, 2022





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IT costs are complex and traditional IT, better know



Why your cloud computing costs are so high – and what you can do about them



Small mistakes in the cloud can have big consequences.

Cloud Exit is indeed a reality



December 19, 2023

The Big Cloud Exit FAQ

Just over a year ago, we announced <u>our intention to leave the cloud</u>. We then shared <u>our complete \$3.2 million cloud budget for 2022</u>, and the fact that we were going to build our own tooling rather than pay for <u>overpriced enterprise</u> <u>service contracts</u>. The mission was set!

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Odpovědi na nejčastější dotazy k našemu odchodu z předraženého cloudu

REDAKCE | 4. 1. 2024 | Doba čtení: 10 minut

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Cloud Exit highs and lows

- A: "We have 90% of instances in only four AWS regions"
- B: "Let's build four PoPs / data centers in similar locations. What can go wrong?"
- A: "We had VPC peerings and transit gateways to link the micro-services."
- B: "No problem, we just build fully-meshed IPsec tunnels between the on-prem sites. We could use a few OpnSense VMs for that. It will be fine..."

Apps may not like it...

first-incident-responder-team



Dec 24th at 2:39 PM Networking issues in a couple of DCs?

first-incident-responder-team



Dec 15th, 2023 at 8:34 AM

Sounds like "networking" issue to me because I can reproduce it inconsistently (edited)



Assuming this means it's a networking issue, @Reconcerned on you think there is anything we can do?

What can go wrong? Part 1

- Proxmox cluster split to multiple DCs
- Proxmox uses Corosync for "membership management"
- Aggressive timeouts (1s) in Totem protocol

- Suspected network issues needs a debugging tool
- fping? hping3?

Part 1 happy end

- fping = ICMP \neq TCP/UDP
- hping3 can do UDP
- Data science tools :-)

 https://github.com/ tmshlvck/udpsmoke



WCGW2: Fun with apps in K8s



Fun with apps in K8s – problem found?

root@_____:/var/log# grep buffer syslog.1 Jan 17 16:06:50 zh1-dll15 kernel: [512287.300913] bnxt_en 0000:a1:00.1 ens2f1np1: RX buffer error d370004 Jan 17 16:06:50 zh1-dll15 kernel: [512287.300915] bnxt_en 0000:a1:00.1 ens2f1np1: RX buffer error d370004 Jan 17 16:06:50 zh1-dll15 kernel: [512287.300923] bnxt_en 0000:a1:00.1 ens2f1np1: RX buffer error d370004 Jan 17 16:06:50 zh1-dll15 kernel: [512287.300935] bnxt_en 0000:a1:00.1 ens2f1np1: RX buffer error d370004

Continuous (high-frequency) monitoring

- gRPC based Telemetry
- SNMP :-)
- Icinga2
- SmokePing
- Prometheus Blackbox Exporter



Meet Telephant in the room

- Continuous high-frequency mesh probing
- Prometheus exporter
- YAML traces → Publish to web and share URL only



Continuous high-frequency monitoring



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What can go wrong – part 3: MTU issues

2: th@pes:~/Sync/projects/telephant 🔻					• ×
		UDPPing			
Peer	тх	Rx	RTT (ms)	Lost 0o0 Crpt	PingRx
krtek6 2001:1ab0:7e1e:150::6 slon6 2a02:2a8:1:20::49c6 krtek4 62.109.150.6 slon4 93.188.73.198	319 5.0/s 319 5.0/s 319 5.0/s 319 5.0/s	319 (100.0 %) 4.9/s 319 (100.0 %) 5.0/s 319 (100.0 %) 5.0/s 319 (100.0 %) 5.0/s	33.4 32.3 N/A 17.6 17.1 N/A 24.5 24.9 N/A 18.1 17.6 N/A	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0

• UDP ping

- Easy to extend
- Extensive traces
- Rename: Telephant
- Prometheus
 exporter
- YAML traces upload

https://github.com/tmshlv ck/telephant

What can go wrong – part 3: MTU issues

2: th@pes:~/Sync/projects/telephant 🔻					• ×
		UDPPing			
Peer	тх	Rx	RTT (ms)	Lost OoO Crpt	PingRx
<pre>krtek6 2001:1ab0:7e1e:150::6 slon6 2a02:2a8:1:20::49c6 krtek4 62.109.150.6 slon4 93.188.73.198</pre>	932 5.0/s 932 5.0/s 932 5.0/s 932 5.0/s	932 (100.0 %) 5.0/s 932 (100.0 %) 5.0/s 417 (45.4 %) 0.4/s 393 (45.3 %) 0.1/s	33.1 32.5 N/A 17.9 17.0 N/A 25.8 27.3 N/A 18.4 19.0 N/A	0 0 0 0 0 0 492 0 0 514 0 0	0 0 0 0

• DS-lite (CH)

v4 works @ 1412B

- fails @ 1413B data
- + 20B Telephant header
- + 8B UDP header
- +20B IPv4 header
- +40B IPv6 header
 = 1501B

https://www.telephant.eu/repor t?showreport=16

0:03:07 | Tx 1413B | --- | q:Quit u:up d:down c:reConfig r:send Report l: Logs +/-: TxLen+/-



Telephant Web

ephant	Reports My Reports Gr	oups APIKeys Users	Search	Go	[tmshlvck@gma	il.com] Lo
My F	Reports					
Report ID	Created	Source IPs	Des	tination IPs		
11	2024-01- 17T22:43:24.330317	 2a00:1028:83c0:250e::1 (AS 2a00:1028:83c0:250c:cdd7: (AS5610) 	<u>5610)</u> 26f8:7ba1:853f • •	62.109.150.6 (AS29134) 2001:1ab0:7e1e:150::6 (AS2 93.188.73.198 (AS29655) 2a02:2a8:1:20::49c6 (AS296	<u>9134)</u> 555)	
<u>12</u>	2024-01- 17T22:59:49.465761	 2a00:1028:83c0:250e::1 (AS 2a00:1028:83c0:250c:cdd7: (AS5610) 	5610) 26f8:7ba1:853f • •	62.109.150.6 (AS29134) 2001:1ab0:7e1e:150::6 (AS2 93.188.73.198 (AS29655) 2a02:2a8:1:20::49c6 (AS296	<u>9134)</u> 555)	Ū
<u>13</u>	2024-01- 17T22:59:52.124795	 2a02;aa11:380:300:6c0a:78 (AS6830) 	7d:23a:d027 • •	62.109.150.6 (AS29134) 2001:1ab0:7e1e:150::6 (AS2 93.188.73.198 (AS29655) 2a02:2a8:1:20::49c6 (AS296	<u>9134)</u> 555)	T
14	2024-01- 17T23:20:17.300358	 2a00:fb01:400:42:c805:72ff.fed7:122 (AS24951) 		2001:4d78:404:0:6017:3ff1ef9:b346 (AS15830) 2602:fb2:h100:1008841:c3ff.ef7.13d1b (AS388485) 2602:fb2:h100:1008841:c3ff.ef7.13d1b (AS388485) 2602:fb2:h00:402:c8f1.c6ff.ef8:aedd (AS19930, AS15830) 2a00:fb01:400:42:c805:72ff1ed7.122 (AS24951)		Ĩ
<u>15</u>	2024-01- 18T01:12:03.753466	 <u>2a02;aa11:380:300:6c0a:78</u> (AS6830) 	7 <u>d:23a:d027</u> • • •	62.109.150.6 (AS29134) 2001:1ab07:e1e150.c6 (AS29134) 93.188.73.198 (AS29655) 2a07.2a81.20::49c6 (AS29655)		
<u>16</u>	2024-01- 18T01:29:36.387238	 2a02:aa11:380:300:6c0a:78 (AS6830) 	7 <u>d:23a:d027</u> • • •	62.109.150.6 (AS29134) 2001:1ab0:7e1e:150::6 (AS2 93.188.73.198 (AS29655) 2a02:2a8:1:20::49c6 (AS296	<u>9134)</u>	Ū

• https://telephant.eu

- Report is static once uploaded
- Report has meta-data \rightarrow searchable
- List of SRC and DST IPs included
- ping & traceroute to all targets
- "RRD"-style compressed stats
- 15s (24 hrs) + 5m (30 days) time series
- Aiming to provide a new debugging tool
- <u>Simplify/standardize issue</u> reporting

